

PORTLOCK
WINDOWS
UPDATE MANAGER
User's Guide

Portlock Windows Update Manager User's Guide

Portlock Windows Update Manager is furnished under a License Agreement and may be used only in accordance with the terms of the agreement.

Date of Publication: December 17, 2008

NO WARRANTY. The technical documentation is being delivered to you AS IS and Portlock Corporation makes no warranty as to its accuracy or use. Any use of the technical documentation or the information contained therein is at the risk of the user. Documentation may include technical errors, typographical errors or other inaccuracies. Portlock reserves the right to make changes without prior notice.

All technical documentation is the copyrighted work of Portlock Corporation. No part of this publication may be copied without the express written permission of Portlock Corporation, 8353 154th Avenue NE, Redmond, WA 98052.

Copyright 2000-2008 Portlock Corporation. All Rights Reserved. Portlock, the Portlock logo and Portlock SMART Suite are trademarks of Portlock Corporation.

Other vendor product names mentioned in this guide may be trademarks or registered trademarks of their respective companies and are hereby acknowledged. Printed in the United States.

Terms of use

COMPUTER-SPECIFIC LICENSE: Each permitted copy of Portlock Windows Update Manager may be used only in connection with a hard drive(s) that is permanently connected to ONE specific computer (either a stand-alone computer or a computer connected to a network) owned or leased by you. Once a copy of Portlock Windows Update Manager has been used on a computer, it may not be used on any other computer. If Portlock Windows Update Manager is made available on a network, only ONE specific computer may access it. It may not be used on any additional computers without purchasing additional licenses.

NUMBER OF COPIES LICENSED: You are authorized to use ONLY a single copy of Portlock Windows Update Manager on a single computer. All copies must include our copyright notice and other legal notices.

Table of contents

- 4 Introduction
- 4-5 Downloading Windows Updates
- 6 Installing Windows Updates
- 7 Reviewing Windows Update History

Introduction

Portlock Windows Update Manager can search for and download new updates for a Windows operating system, as well as display detailed information on currently installed updates. Users have the option of waiting to install updates after downloading so that servers won't automatically reboot.

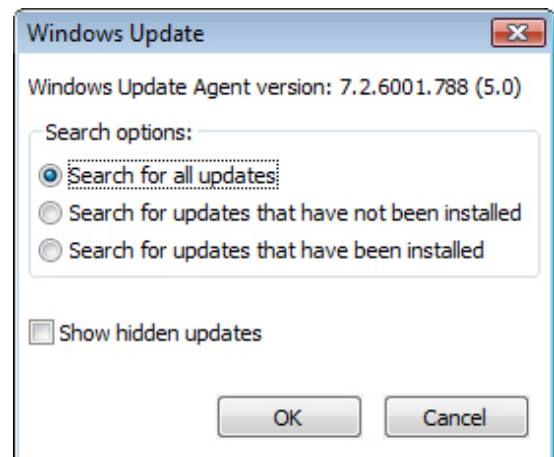
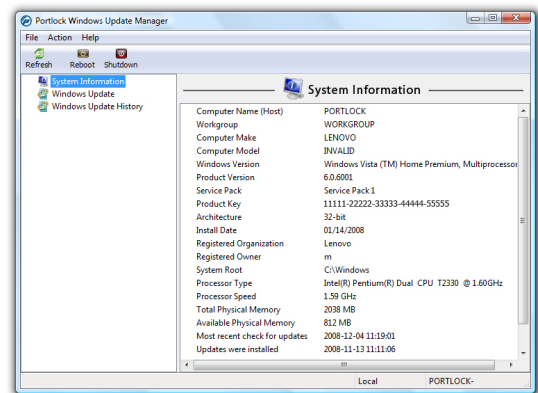
- Supports Windows 2000 SP4 – Windows Server 2008.
- Supports Hyper-V Server and Windows Server 2008 Core.
- Exports XML data for management reports.
- Does not require Internet Explorer.

Downloading Windows Updates

Portlock Windows Update Manager can download updates and store them for a system administrator to install at a later time. Many updates require systems to be rebooted, and some administrators prefer to install updates during a designated maintenance period so that unexpected outages do not occur.

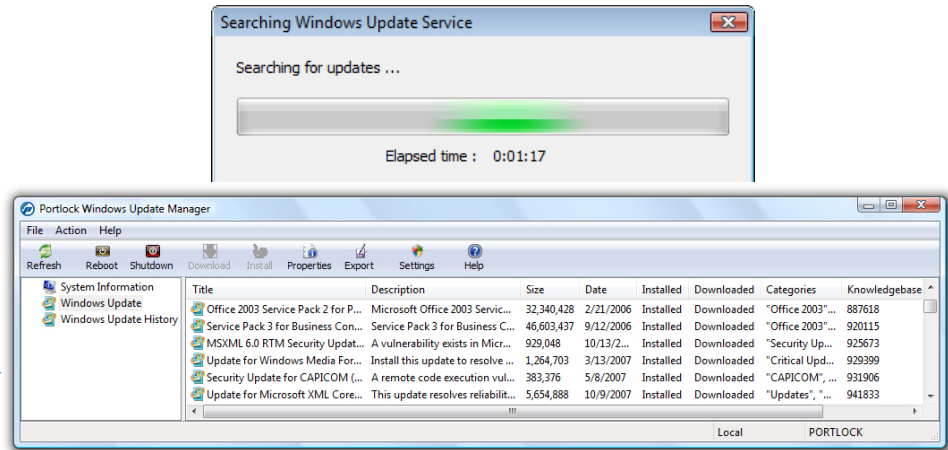
Upon loading Portlock Windows Update Manager, **System Information** is displayed. To search for Windows Updates, click on **Windows Update** in the left pane. The Windows Update Agent version will be displayed. "Search for all updates" is automatically selected. You can search for updates with this option and then sort the results by clicking on the **Installed** column title until items that are "Not Installed" appear at the top. Alternatively, you can click "Search for updates that have not been installed."

The time it takes to search for updates is generally around one minute, but it varies based on connection speed, hardware and operating system type.



When the search is complete, Portlock Windows Update Manager displays detailed information on Windows Updates. The information is categorized into the following columns:

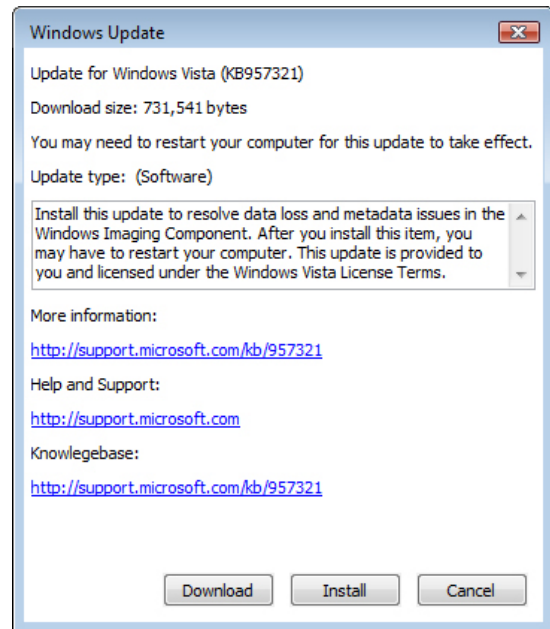
- Title
- Description
- Size
- Update Type
- Date
- Installed
- Downloaded
- Categories
- Knowledgebase
- Hidden



If an update has already been downloaded, all "download" buttons are disabled. An Update can be downloaded using one of the following methods:

- Highlight the item in the right pane and click the Download button on the toolbar.
- Right-click on the item in the right pane and select Download.
- Double-click on the item in the right pane and click on the Download button in the window that appears.

The screen to the right will appear when selecting individual items. To download the item, click the **Download** button located at the bottom left of the window.



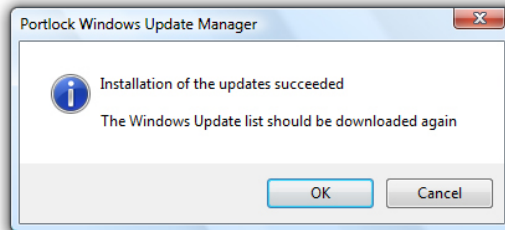
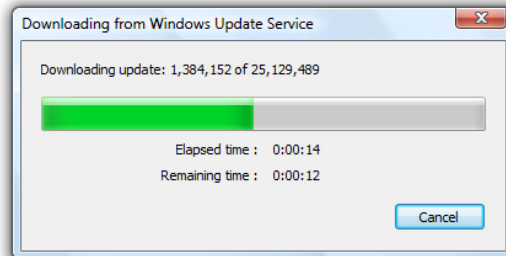
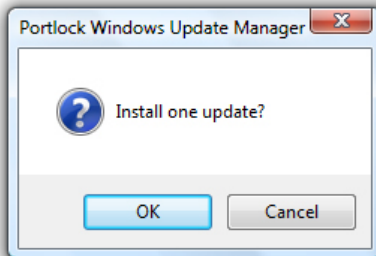
To select multiple items, click on one item and hold the CTRL key while individually selecting other items, or use the SHIFT key to select a range of items.

Installing Windows Updates

The screenshot to the right shows three different combinations of items in the Installed and Downloaded columns:

Title	Description	Size	Installed	Downloaded
Security Update for Microsoft...	A security vulnerabili...	9,174,979	Installed	Downloaded
Windows Search 4.0 for Wind...	Windows Search 4.0 ...	9,459,757	Not Installed	Downloaded
Updates for Microsoft Office ...	This update installs t...	9,635,812	Not Installed	Not Downloaded

- **Installed + Downloaded:** The item selected above (highlighted in blue) has been installed and downloaded. When an item has been installed, all install options are disabled. When an item has been downloaded, all install options are disabled. One example of this is that the **Download** and **Install** buttons on the toolbar above are grayed out.
- **Not Installed + Downloaded:** To install the update, click on the **Install** button on the toolbar, or right-click on the item and click **Install**, or double-click on the item and click **Install**.
- **Not Installed + Not Downloaded:** The item can be downloaded and installed later, or the item can be installed and downloaded in one step. To download but not install the item, click **Download**. To download *and* install the item, click **Install**.



Reviewing Windows Update History

Windows Update History is found in the left pane of Portlock Windows Update Manager. The history information is categorized into the following columns:

- Title
- Description
- Status
- Date
- Client

